

Public Notice Language
(Failure to Submit Complete Service Line Inventory)

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
[INSERT WATER SYSTEM NAME] Failed to Develop and Make Available, a Service Line Inventory

Our water system recently violated a drinking water requirement. As our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation. We were required to develop and make publicly available an initial inventory of service line materials connected to our distribution system by October 16, 2024. **Our system failed to submit this initial inventory of service lines to LDH by October 16, 2024.**

The inventory must identify the service line materials to determine if they are made of lead. People living in homes with service lines that are made of or contain lead have an increased risk of exposure to lead from their drinking water. Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

What should I do?

Listed below are some steps you can take to reduce your exposure to lead:

- **Learn what your service line material is.** Contact a licensed plumber to determine if the pipe that connects your home to the water main (called a service line) is made from lead, galvanized, or other materials. A quick check for lead is the EPA's online step by step guide to learn how to find lead pipes in your home (www.epa.gov/pyt). We will also notify you if we determine your pipe is made of lead.
- **Clean your aerator.** Regularly remove and clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.
- **Use cold water.** Use only cold water for drinking, cooking, and making baby formula. Remember, boiling water does not remove lead from water.
- **Run your water.** The more time water has been sitting in pipes, the more lead it may contain. Before drinking, flush the fixture by running the water for at least 30 seconds, or until the water changes temperatures prior to using.

What does this mean?

Service line inventories are the foundation from which water systems take action to address a significant source of lead in drinking water. Typically, lead enters water supplies by leaching from lead pipes, brass faucets, plumbing with leaded solder, and other plumbing components containing lead. Lead pipes and other plumbing components are more likely to be found in older cities and homes built before 1988.

What is being done?

We are currently working on identifying service line materials and completing our service line inventory. For more information on reducing lead exposure around your home/building and the health effects of lead, visit EPA's Web site at <http://www.epa.gov/lead> or contact your health care provider. Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. For more information, please contact _____ by phone at _____.
(insert contact name) (insert phone #)

PWS NAME: _____

PUBLIC NOTICE CERTIFICATION FORM

PWS ID #: _____

For Violation: Failure to Submit Complete Service Line Inventory to LDH

The public water system indicated above hereby affirms that public notice has been provided to consumers in accordance with the delivery, content, format requirements and deadlines as shown below.

Must perform <u>one or more</u> activities listed within 30 days of Violation	Date Completed
Mail or Hand Deliver to consumers (Non community systems can post where customers can see it)	
Include the required language in your CCR	
Post the notice on system's website and provide customers a direct URL link to the notice via mail, email, or include on water bill. EXAMPLE: <i>We were recently issued a violation for failure to complete our service line inventory, please visit www.example.com for more info).</i>	

Comments: _____

- **Within 10 days of Completion Date:**
- **Enter Date Completed** for each activity completed.
- **Sign the bottom of this form** including your job title and print your name legibly in blank provided.
- **Attach all public notice documents** (email, posting, hand-delivery, etc.)
- **Mail or hand-deliver all documents to the following address:**

Attn: Jeremy Harris, P.E.
LDH-OPH Engineering Service
PO Box 4489
Baton Rouge, LA 70821-4489

Signature of Owner or Administrative Contact (please sign in ink)

Print Name

Job Title

Date signed